

CERTIFICATE



Management System as per ISO/IEC 20000-1: 2018

In accordance with TÜV AUSTRIA procedures, it is hereby certified that



SPARTAN SECURITY LTD

H/q: 17, Despos Sechou & Antimachidou Str., GR-117 43 ATHENS, GREECE Branch: 40, Ag. Anargiron Str., GR-194 00 KOROPI, GREECE

Applies an IT Service Management System in line with the above Standard for the following Scope

THE SMS SUPPORTING THE DELIVERY OF THE FOLLOWING SERVICES DELIVERED FROM THE TECHNICAL DIVISION TO SPARTAN CUSTOMERS:

- 24-HOUR ALARM AND VIDEO SIGNAL RECEPTION CENTER (ELECTRONIC SECURITY PROVIDER)
- MAINTENANCE OF ELECTRONIC SECURITY SOFTWARE APPLICATIONS.
- MAINTENANCE OF SECURITY SYSTEMS: ALARM SYSTEMS, CLOSED CIRCUIT TELEVISION, FIRE PROTECTION, ACCESS CONTROL, PERIMETER PROTECTION AND ALL OTHER ELECTRONIC SECURITY SYSTEMS.

Certificate Registration No.: 20000210004601

Maria Agapitou Head of Management Systems & Products Certification Division Certification Body at TÜV AUSTRIA Valid until: 2026-12-27 Initial certification: 2020-12-28

Last certification cycle expiry date: 2023-12-27 Date of recertification audit: 2024-01-26

Athens, 2024-01-31

This certification was conducted in accordance with TÜV AUSTRIA auditing and certification



procedures and is subject to regular surveillance audits.

TÜV AUSTRIA HELLAS 429, Mesogeion Ave. GR-153 43 Athens, Greece <u>www.tuvaustriahellas.gr</u> GEMI No: 1650201000



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Headquarters in Athens bear the responsibility of the Certification decision